

Springboard
T E L E C O M
A Comporium® Group Company

Products

Local

Long Distance

Wireless

Internet

Web Hosting

IT Consulting

Conference Calling

Structured Wiring

Business Systems

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FCC - MAILROOM

August 9, 2005

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: Subscriber Notification Report, WC Docket No. 05-196

DOCKET FILE COPY ORIGINAL

Dear Ms. Dortch:

At this time, Springboard Telecom ("Springboard") has five recently provisioned customers receiving service over its IP-enabled network platform. In order to comply with the applicable sections of C.F.R. Part 9, Springboard has developed a notification form describing the potential limitations of E911 access on IP-enabled facilities. The notification requires written acknowledgement from the customer. Springboard personnel will ensure delivery of the notification form to all IP-enabled service customers, and we are confident in obtaining a 100% acknowledgement rate by August 29, 2005. Springboard personnel will also distribute CPE labels to all five IP-enabled service customers, and will instruct the customers to place the labels at or near the CPE equipment used in connection with interconnected IP-enabled service.

Springboard expects to receive E911 acknowledgements from all five VoIP service customers prior to August 29, 2005. However, in the event a customer fails to return an acknowledgement to Springboard before August 29, 2005, Springboard will disconnect that customer's IP-enabled services no later than August 30, 2005. Copies of all acknowledgements will be kept and filed by Springboard's External Affairs Department in Rock Hill, SC.

The compliance contact for Springboard's efforts regarding the *VoIP E911 Order* is,

Greg Lunsford
Manager - Regulatory Affairs
Springboard Telecom
P.O. Box 470
Rock Hill, SC 29731-6470
803.326.7287
Greg.Lunsford@comporium.com

Sincerely,



Greg Lunsford
Manager Regulatory Affairs

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